

MEMO



To: Families, Residents and Staff

Date: Thursday, September 11th, 2025

From: Trisha DesLaurier CEO

NOTICE OF EXTENDED COURTYARD CLOSURE

Until Further Notice

Regrettably, Valley Manor must continue to keep the courtyard closed until further notice due to structural deficiencies identified with the canopy above the sitting area.

The safety of our residents, staff, and visitors remains our top priority. This precautionary measure is being taken out of an abundance of caution while the issue is assessed and addressed.

A structural engineer will be evaluating the situation and a repair plan will be developed. This process may take up to four months minimum. The Madawaska Valley Building Inspector has deemed the area unsafe and directed that it remains closed.

We sincerely apologize for any inconvenience this may cause and will provide updates as more information becomes available.

Thank you for your understanding and cooperation.

A handwritten signature in black ink, appearing to read "Trisha DesLaurier", is written over a faint, circular official stamp.