

Memo

To: Residents, Family, and Staff
From: Chantel Brown, Junior Director of Care
Date: May 28, 2025
Re: Respiratory Outbreak

To All Residents, Families, and Staff,

Public Health has declared a respiratory outbreak at Valley Manor. Those affected are experiencing symptoms such as cough, nasal congestion, fever, and fatigue. At this time, all resident cases have tested negative for COVID-19.

To help limit the spread of illness, the following temporary measures are in place:

- **Visitors** must follow proper **hand hygiene** and **wear personal protective equipment (PPE)** when visiting any residents who are ill.
- **Group activities** will be scaled down to **smaller gatherings within each home area** to minimize contact.
- **Meal service** will continue in the dining rooms, except for residents on additional precautions (isolation), who will receive meals in their rooms.

Current Cases:

- Zone 2 (Rooms 101–120): 0 residents
- Zone 3 (Rooms 17–32): 2 residents
- Zone 4 (Rooms 1–16): 1 resident
- Staff: 0 cases

We understand these changes can be challenging and we truly appreciate everyone's support, understanding, and cooperation. Our priority remains the health, safety, and well-being of all who live and work at Valley Manor.

If you have any questions or concerns, please don't hesitate to reach out to a member of our care team.

Warm regards,

Chantel