

Memo

To: Residents, Family, and Staff
From: Chantel Brown, Junior Director of Care
Date: April 11, 2025
Re: Respiratory Outbreak

To All Residents, Families, and Staff,

Public Health has declared a respiratory outbreak at Valley Manor. Those affected are experiencing symptoms such as fever, nasal congestion, nasal discharge, cough, and body aches. At this time, all resident cases have tested negative for COVID-19.

To help limit the spread of illness, the following temporary measures are in place:

- **Visitation** is limited to **essential caregivers only** until further notice.
- **Visitors** must follow proper **hand hygiene** and **wear personal protective equipment (PPE)** when visiting any residents who are ill.
- **Group activities** will be scaled down to **smaller gatherings within each home area** to minimize contact.
- **Meal service** will continue in the dining rooms, except for residents on additional precautions (isolation), who will receive meals in their rooms.

Current Cases:

- Zone 2 (Rooms 101–120): 1 resident
- Zone 3 (Rooms 17–32): 1 resident
- Zone 4 (Rooms 1–16): 2 residents
- Staff: 4 cases

We understand these changes can be challenging and we truly appreciate everyone's support, understanding, and cooperation. Our priority remains the health, safety, and well-being of all who live and work at Valley Manor.

If you have any questions or concerns, please don't hesitate to reach out to a member of our care team.

Warm regards,

Chantel