



MEMO

TO: Families, Residents and Staff
From: Trisha DesLaurier CEO
Date: **January 7, 2022**
RE: Positive Covid-19 result in resident

A Positive case of Covid-19 has now been identified in a resident at Valley Manor during routine testing. This resident has been placed in immediate isolation and will continue to be in isolation as per the **Renfrew County and District Health Unit (RCDHU)** direction.

- Currently, no transmissions to other residents have occurred from this case and all other residents are currently having PCR tests performed
- This situation has prompted us to move to in-room dining effective January 7th at breakfast to avoid risk of transmission
- All group activities will be transitioned to 1 on 1 visits by the Activities team and there cannot be any group activities effective immediately.
- All residents will remain in their rooms until a negative result from this one positive resident is obtained.
- Phone visits, Skype calls and window visits will be provided to all families during this time. Please call Activities at extension 225 to set up appointments.
- All staff must wear complete face shields during their shifts which were distributed immediately.
- Each resident area zone door is now closed to keep every resident area individualized
- In addition to the Assembly room, all staff will have access to the fireplace lounge to eat their meals in a physically distanced manner.
- Infection prevention and Control practices continue to be strictly followed, personal protective equipment continues to be diligently utilized and Valley Manor continues to provide **daily** surveillance testing for all staff and leadership prior to their shifts.



- Valley Manor continues to work closely with the Renfrew County and District Health Unit (RCDHU) and the Ministry of Health during this time.
- While Valley Manor continues to keep everyone informed, each and every one of us have an obligation to maintain the strictest of confidentiality for our staff and residents.
- All current Ontario Health directives continue to be in full effect.
- Included in this communication is a letter from Dr. Robert Cushman, Medical Officer of Health for Renfrew County. See attached

We understand that it is extremely emotional receiving this information. We also know how difficult it is not being able to visit your loved ones. It is extremely important to remember why you made the decision to put your family member in long term care. It was because you recognized their need for care by trained professionals in a setting that is designed to meet their unique needs.

We thank you once more for your continued patience and unwavering support throughout this pandemic and trusting Valley Manor to care for your loved one.

Please do not hesitate to contact us directly should you require further information.