



MEMO

TO: Staff, Residents and Families

From: Trisha DesLaurier CEO

Date: May, 26, 2021

The Ontario government recently announced the following: "To align with the government's release of its Roadmap to reopen and announcement of some immediate changes, we are expediting the ability for family members and friends to visit their loved ones who live in long-term care homes across the province. ***This means that general visitors can come to LTC homes to see their loved ones for an outdoor visit.***"

Please note that that there was no advance notice provided for long term care homes to prepare for this decision. As a result, our team has been planning to safely support residents, families and friends and have worked tirelessly to implement the directive as quickly as possible. We are very pleased to announce that effective immediately, we can now accommodate outdoor visits with general visitors with all of the necessary protocols and supports are in place.

- During the provincial lockdown, all general visits must take place outdoors. Activities will again be looking after scheduling of visits.
- Each resident may have up to two general visitors at a time. Essential caregivers may also be present, in addition to the two general visitors. **Maximum total of 3 visitors at a time.**
- Children under two do not count toward the total number of visitors.
- General visitors must maintain physical distancing and wear mask or face covering. A rapid antigen test is not required.
- Visitors may now use the public washroom facilities. As per our current policy, a visitor should be escorted.
- Please contact the Activities Department to book your visit~ 6137562643 ext: 225

Thank you,